

Tara Devi Harakh Chand Kankaria Jain College

NAAC AQAR (2023-24)

CRITERION II – TEACHING-LEARNING AND EVALUATION

2.7.1 STUDENT SATISFACTION SURVEY

For the NAAC AQAR (2023-24), Students Satisfaction Survey (SSS) was conducted among the students of the college through the college website. The questionnaire has been framed based on NAAC guidelines. Students have rated the question in a scale of 0 to 4. The summary is displayed on the college website and it is also presented in the IQAC meeting.

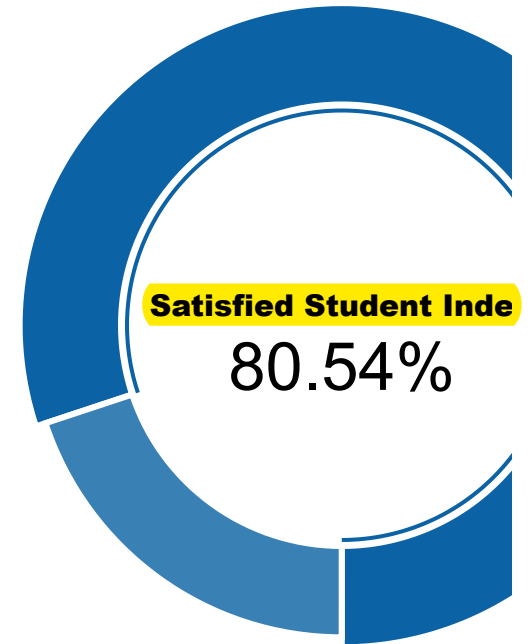
NUMBER OF RESPONSES RECEIVED FOR THE (SSS) SURVEY = 73

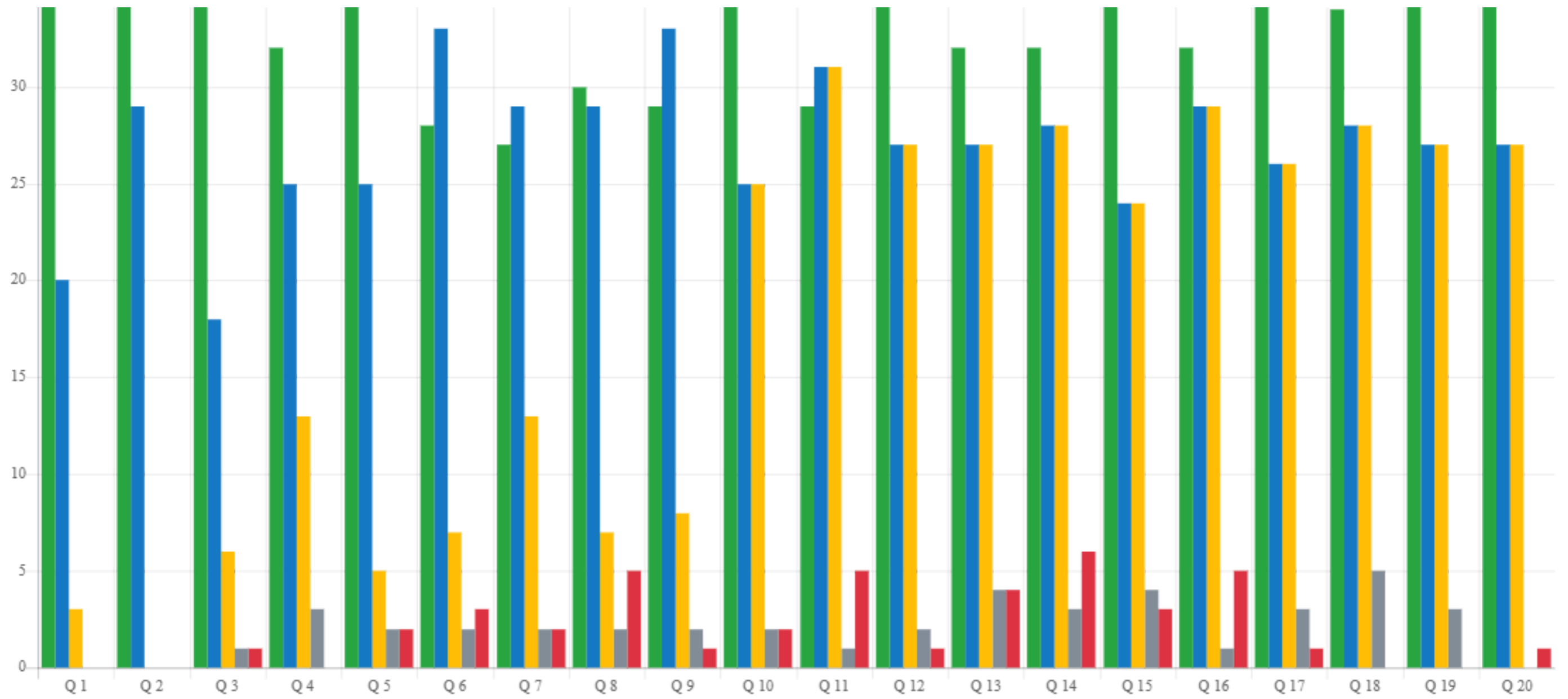
SN	QUESTIONNAIRE	Score
OVERALL AVERAGE SCORE		3.25
1	How much of the syllabus was covered in the class?	3.64
2	How well did the teachers prepare for the classes?	3.60
3	How well were the teachers able to communicate?	3.49
4	The teacher's approach to teaching can best be described as	3.18
5	Fairness of the internal evaluation process by the teachers.	3.33
6	Was your performance in assignments discussed with you?	3.11
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	3.05
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	3.05
9	The institution provides multiple opportunities to learn and grow.	3.19
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	3.25
11	Your mentor does a necessary follow-up with an assigned task to you.	3.07
12	The teachers illustrate the concepts through examples and applications.	3.38
13	The teachers identify your strengths and encourage you with providing right level of challenges.	3.08
14	Teachers are able to identify your weaknesses and help you to overcome them.	3.05
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	3.18
16	The institute / teachers use student centric methods such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	3.18

16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	3.12
17	Teachers encourage you to participate in extracurricular activities	3.27
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	3.25
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	3.32
20	The overall quality of teaching-learning process in your institute is very good.	3.38
21	<p>Give three observation / suggestions to improve the overall teaching – learning experience in your institution. (Some Notable Suggestions)</p> <ol style="list-style-type: none"> 1) Don't discriminate between students 2) Washroom cleanness 3) Be more polite 4) Practice example should be emphasized along with theoretical 5) No suggestion needed 6) Teachers are very much helpful 7) They are very supportive 8) LCD projector should be installed in every classrooms 9) Air conditioning should be installed in every classrooms to cope up with the upcoming summer weather. 10) Individual students should be provided with electronic tablets for improving learning efficiency and receiving notes online 11) Teachers give internal marks according to their student preference 12) Teachers should not pamper or prefer their favorite student 13) 90% teachers are good but 10% do not support weak students and always make them uncomfortable 14) More audio visual room in every floor. 15) To increase the number of copy of books in departmental libraries and college central libraries. 16) More Ac room. 17) Poster presentation & model presentation competition should be organised. 18) Field visit, internships should be increased. 19) Teachers are very helpful in every way. 	

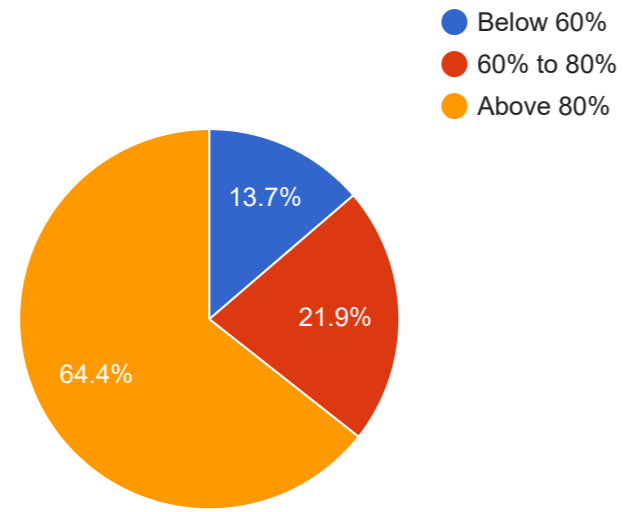
Tara Devi Harakh Chand Kankaria Jain College

Student Satisfaction Survey Report (2023-24)





Overall Student Satisfaction Survey Report (2023-24)





TARA DEVI HARAKH CHAND KANKARIA JAIN COLLEGE

Affiliated to University of Calcutta & Accredited by NAAC (2016)
[Recognized under section 2(f) of UGC Act 1956]

(A self-financed Govt. approved Minority Institution run under the auspices of Shree S.S. Jain Sabha)

6, RAM GOPAL GHOSH ROAD, COSSIPORE, KOLKATA – 700 002
TEL.: 033 25326056 Mob: 9831378911/9831368911

Analysis of Student Satisfaction Survey (SSS) of 2023-2024 session

Introduction

From the session 2021-2022, the Student Satisfaction Survey (SSS) was conducted through Learning Management System (LMS), maintained by Right Brains Technology. The link was made available in the college website and the students could log-in using user Id and password. An automated report was generated which was analyzed further by Principal and IQAC members.

Following are some valued points from the survey:

- Overall Satisfied student index is 80.54%, which is satisfactory
- 80% score (above 3.2) has been obtained in 13 (out of 20) questions; primarily regarding syllabus completion, preparation and communication of teachers, student-centric methods used for teaching, participative and experiential learning etc. However, there is enough scope of improvement in all these areas for better scores in future.
- The college has scored less in different areas like: promoting internship and field trips, identification and special care of weak learners, inculcating social and emotional growth etc. More importance and emphasis needs be given in such areas.

Few suggestions from the survey includes:

- i. More career oriented interaction/suggestions are needed
- ii. Purchase more text and reference books in the library catering the needs of curriculum
- iii. Provide more study materials
- iv. Internship/Field work/Industry visits should be more frequently organized
- v. Improve the college canteen and food quality
- vi. Arrange extra period(s) for theatre/drama or any other extracurricular activities
- vii. More AV rooms are needed
- viii. Classrooms should be air-conditioned
- ix. Toilets should be cleaned more regularly

All the suggestions by the students have been discussed methodically by Principal, IQAC members and the departmental heads for resolution of the issues.



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Screenshots of the LMS interface:

Sl No	Student ID	Name	Confirms Survey	Total Score	Suggestion
1	20220713	SANJINI SHAR	Yes	77	Q
2	20220709	AKHDEEP KUM	Yes	80	Q
3	20221026	Shweta Barua	Yes	79	Q
4	20220289	SEBASTIEN SHOSH	Yes	79	Q
5	2021-888	SHIVAM KUMAR SHARMA	Yes	71	Q
6	20220309	ONORELLA MALEMBER	Yes	78	Q
7	2022-6815	RISHI SHAR	Yes	78	Q
8	20220929	DEBBAJ DHARTY	Yes	71	Q
9	20220381	SARJA SHAR	Yes	80	Q
10	20220623	NEHADEE MANDAL	Yes	80	Q

38	20220283	SHREYA SHAR	Yes	76	Q
40	2021-648	IRUJ GOPAL BHAGAT	Yes	73	Q
41	2021-806	ADARSH KUMAR	Yes	68	Q
42	20221025	AARVA Choudhury	Yes	72	Q
43	20220881	SACHIN SANKAR	Yes	56	Q
44	20220378	RAJAN REDDY	Yes	69	Q
45	20220818	ANUSHKA SHAR	Yes	77	Q
46	20220263	ANISH	Yes	61	Q
47	20220467	SHAMKA BHATTAR	Yes	29	Q
48	20220134	DIPTA PODDAR	Yes	78	Q
49	20220702	Anchal Jaiswal	Yes	62	Q
50	20220753	NEHA SHARMA	Yes	62	Q
51	2021-678	Shruti Kati	Yes	69	Q
52	2021-601	Sourya Pattnayak	Yes	66	Q

Principal
Dr. Mausumi Singh (Sengupta)
Tara Devi Harakh Chand Kankaria
Jain College, KCSI
(Affiliated to C.U.)