

1.4.2 - Feedback process of the Institution may be classified as follows

- A. Feedback collected, analyzed and action taken and feedback available on website
- B. Feedback collected, analyzed and action has been taken
- C. Feedback collected and analyzed
- D. Feedback collected
- E. Feedback not collected

***Website link of Feedback:***

**[https://www.thkjaincollege.ac.in/IOAC/AQAR2020-2021/1\\_4\\_1-1\\_4\\_2-Feedback-on-Curriculum-2020-21.pdf](https://www.thkjaincollege.ac.in/IOAC/AQAR2020-2021/1_4_1-1_4_2-Feedback-on-Curriculum-2020-21.pdf)**

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**We go for option A (as marked above)**

Following is the mechanism that was followed to collect and analyze the feedback on curriculum and its transactions:

- Questions were framed in google form by Principal and IQAC members
- Each question was based on '1-4' linear scale; 1 being poor, 2 being average, 3 being good and 4 being very good
- The link of the google form was sent to the students through google classroom/email
- After submission by the students, the responses received was extracted as excel sheet
- The total number of responses was recorded. This number was multiplied by the maximum score (4) to get the highest score that can be obtained for any question.  
Ex: say 100 responses were received. So  $100 \times 4 = 400$  is the maximum score for that question
- The total points obtained for any question (summation of all responses) was divided by the maximum number (400), to get the score (as a fraction) of that question.  
Ex: 370 score was obtained (total of scores from 100 responses).  
So,  $370/400 = 0.841$ .
- This score was then multiplied by 100 to get the percentage  
 $0.841 \times 100 = 84.1\%$   
  
The final marks obtained for that question is 84.1%
- The bar-diagram graphs are plotted based on values obtained. Analysis is drawn from the various feedback.
- The teachers communicate with the corresponding BOS members or discuss the feedback in some official meetings.  
(Unfortunately, no official record or minutes of such meetings are available)
- The feedback report is uploaded on the college website, so that every stakeholders can perceive the analysis.