

Revision ON Ethics in Management and Corporate Culture

1. What is the classical view of management's social responsibility?

- a. To create specific environment in work place
- b. To maximise profits
- c. To protect and improve society's welfare
- d. All of the above

Ans b

2. Which of the following is a disadvantage of social responsibility?

- a. Possession of resources
- b. Ethical obligation
- c. Public image
- d. Violation of profit maximisation

Ans d

3. Which of these is a factor that affects ethical and unethical behaviour?

- a. Ethical dilemma
- b. Diversity
- c. Teamwork
- d. Open communication

Ans a

4. Which of these is a purpose of shared organisational values?

- a. Build Team Support
- b. Influence marketing efforts
- c. Guide managers' decisions and actions
- d. All of the above

Ans d

5. The term _____ refers to principles, values and beliefs that define right and wrong behaviour.

- a. Customer satisfaction
- b. Empowerment
- c. Innovation
- d. Ethics

Ans d

6. _____ are those individuals who raise ethical concerns or issues to others inside or outside the organisation.

- a. Entrepreneur
- b. Whistle blowers
- c. Social entrepreneur
- d. Social impact management

Ans b

7. What is Ethics to do with?

- a the wider community
- b business
- c right and wrong
- d nothing

Ans c

8. Most companies begin the process of establishing organizational ethics programs by developing:

- a ethics training programs
- b codes of conduct
- c ethics enforcement mechanisms
- d hidden agendas

Ans b

9. ____ is a shared system of meaning among employees.

- a. Organizational systems
- b. collective sensemaking
- c. organizational culture
- d. cultural sensitivity

Ans. c

10. Which of the following is NOT a characteristic of an organization's culture?

- a. outcome orientation
- b. assertiveness
- c. innovation and risk taking
- d. attention to detail

Ans b

